

May 2023

DATA QUADRANT REPORT

Enterprise Resource Planning - Midmarket

959

Reviews

24

Products Included

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How to Use the Report

Info-Tech’s Data Quadrant Reports provide a comprehensive evaluation of popular products in the Enterprise Resource Planning - Midmarket market. This buyer’s guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

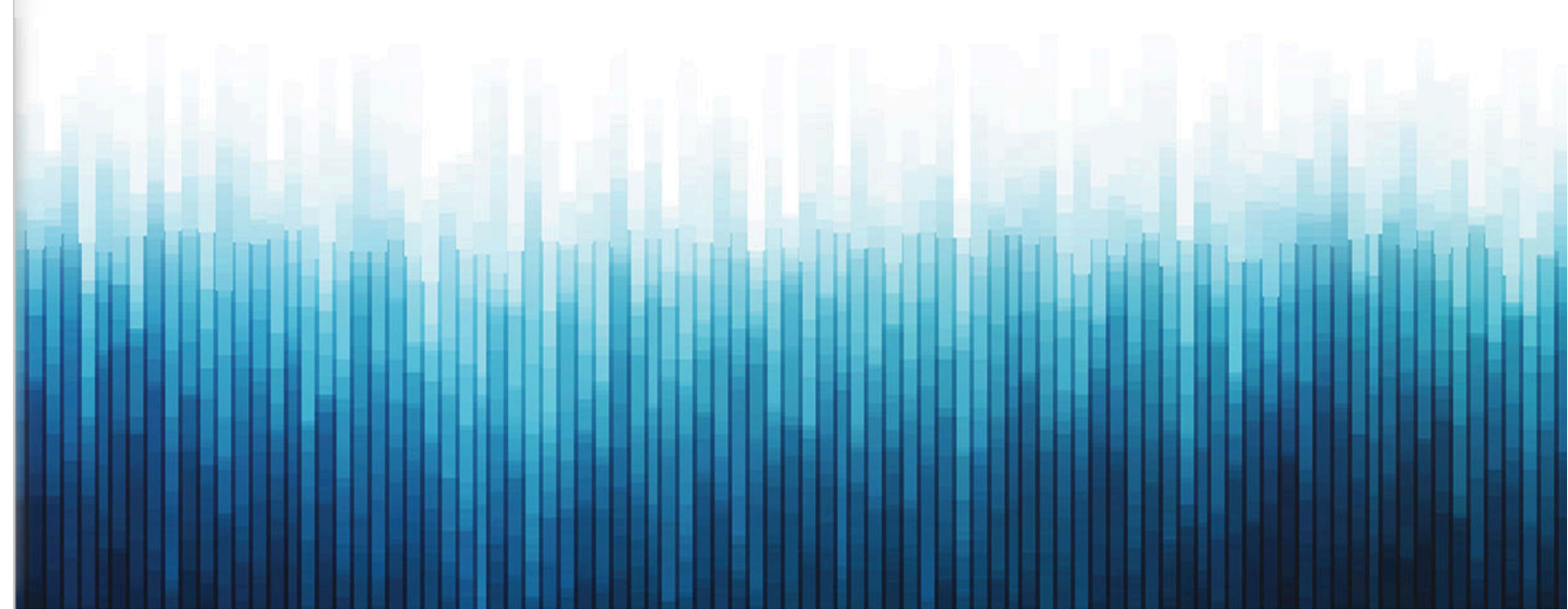
The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech’s Product Scorecard.

Data collected from reviewers in: organizations with fewer than 5,000 employees.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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Software Directory

ENTERPRISE RESOURCE PLANNING - MIDMARKET SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Enterprise Resource Planning - Midmarket Software

24SevenOffice ERP

3i Orion ERP

abasERP Core Package

AccessIG PRO-III

ACERO

Acumatica Cloud ERP

AddonSoftware

AFS ERP

AIM Vision ERP

Apollo ERP

Apprise ERP

Aptean ERP

BizAutomation.com ERP

Bizowie ERP

B&L Odyssey ERP

BST10

Carillon ERP

Certinia ERP Cloud

CGI ERP Solutions

CGS BlueCherry ERP

CREST ERP

CSB ERP Application

Datacor ERP Solutions

DataModes ERP

Datev ERP System

DeFacto ERP

Deltek Costpoint

Deltek Maconomy

Deltek Vantagepoint

D+H Bank Core

eci ECiM1 ERP

efi EFI ERP Solutions

Epicor Kinetic

Epicor Prophet 21 Cloud ERP

Everest ERP

Exact ERP Solutions



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Enterprise Resource Planning - Midmarket Software

Exel Computer Systems EFACS E/8

Focus i

Fusion Software ERP

GDS ProfitTool

Global Shop Solutions ERP Software

HansaWorld Standard ERP

Harris Data ERP Applications

IFS Enterprise Resource Planning

Infor Addage

Infor LN

Infor M3

Infor SyteLine

INTEGRA E-Business

IntegrateIT ERP123

Iptor ERP (Formerly IBS)

IQMS EnterpriseIQ

JAMIS Prime ERP

Jeeves ERP

JOMAR ERP & Enterprise Mobility

Kenandy Cloud ERP Platform

Metasystems Accelerated ERP

MIE Trak Pro

Millennium III (M3)

Minotaur ERP

NGC ERP

Odoo

OmegaCube ERP

OpenPro ERP

Open Systems Traverse

Oracle NetSuite ERP

PayTraq ERP

Pentagon 2000SQL ERP

Plex MES

PolyPM ERP

Priority ERP

ProcessPro

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Enterprise Resource Planning - Midmarket Software

 **PSI ERP**

 **QAD Adaptive ERP**

 **Rootstock Cloud ERP**

 **Sage Intacct**

 **Sage X3**

 **SAP Business ByDesign**

 **SAP Business One**

 **SAP S/4HANA Cloud**

SouthWare ERP Accounting Software

 **Striven**

 **STYLEman ERP**

 **SynergyERP**

 **SYSPRO ERP**

The ADaM System

 **TrueERP**

 **TYASuite Cloud ERP Software**

 **Tyler Technologies Enterprise ERP**

 **Unanet ERP AE**

 **Unit4 ERP**

 **VersAccount Cloud ERP**

 **Visibility.net ERP Software**

 **CGS Visual ERP.net**

 **WinMAGI**

 **WorkWise ERP Application Suite**

 **Xantel AMAPS+PLUS**

 **Xperia Comprehensiv Enterprise System**

 **XTuple ERP**

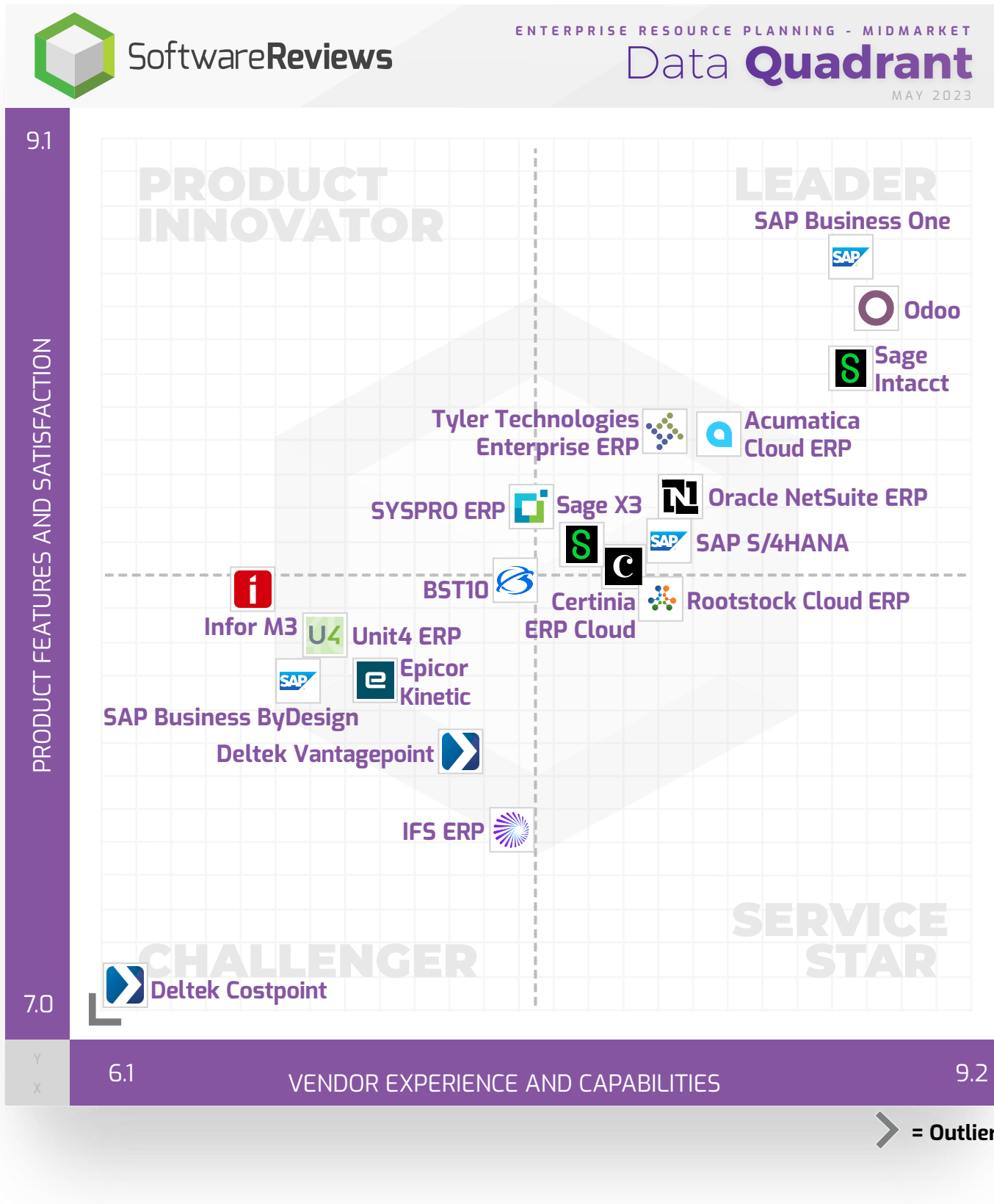
 **Yonyou ERP**



SOFTWARE REVIEWS Data Quadrant



Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leading the pack and which are trailing.



ENTERPRISE RESOURCE PLANNING - MIDMARKET

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Enterprise Resource Planning - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
1	SAP Business One	8.9/10	+92	-- NEGATIVE 93% POSITIVE	85%	87%	91%	46
2	Odoo	8.9/10	+96	-- NEGATIVE 96% POSITIVE	83%	85%	90%	25
3	Sage Intacct	8.7/10	+94	-- NEGATIVE 95% POSITIVE	83%	83%	88%	47
4	Acumatica Cloud ERP	8.3/10	+82	4% NEGATIVE 86% POSITIVE	83%	83%	85%	101
5	Tyler Technologies Enterprise ERP	8.3/10	+81	6% NEGATIVE 87% POSITIVE	82%	83%	85%	22
6	Oracle NetSuite ERP	8.2/10	+83	4% NEGATIVE 87% POSITIVE	80%	81%	83%	85
7	SAP S/4HANA	8.1/10	+85	4% NEGATIVE 89% POSITIVE	76%	79%	82%	57
8	Certinia ERP Cloud	8.0/10	+82	4% NEGATIVE 86% POSITIVE	77%	80%	80%	40
9	Rootstock Cloud ERP	8.0/10	+81	2% NEGATIVE 83% POSITIVE	80%	80%	78%	24
10	Sage X3	7.9/10	+80	5% NEGATIVE 85% POSITIVE	75%	78%	83%	73
AVERAGE SCORES		7.8/10	+76	6% NEGATIVE 82% POSITIVE	76%	78%	82%	47

Category Overview

This page provides a high level summary of product performance within the Enterprise Resource Planning - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likelihood to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	SYSPRO ERP	7.9/10	+74	5% NEGATIVE 79% POSITIVE	77%	79%	84%	21
12	BST10	7.7/10	+77	5% NEGATIVE 82% POSITIVE	72%	73%	86%	38
13	Deltek Vantagepoint	7.4/10	+76	6% NEGATIVE 82% POSITIVE	69%	73%	76%	54
14	IFS ERP	7.4/10	+76	3% NEGATIVE 79% POSITIVE	73%	72%	73%	49
15	Epicor Kinetic	7.2/10	+65	11% NEGATIVE 76% POSITIVE	72%	73%	79%	56
16	Unit4 ERP	7.2/10	+62	9% NEGATIVE 71% POSITIVE	71%	74%	82%	69
17	Infor M3	7.2/10	+57	10% NEGATIVE 67% POSITIVE	71%	78%	81%	22
18	SAP Business ByDesign	7.2/10	+58	12% NEGATIVE 70% POSITIVE	74%	72%	82%	32
19	Deltek Costpoint	6.2/10	+52	14% NEGATIVE 66% POSITIVE	61%	65%	68%	29
AVERAGE SCORES		7.8/10	+76	6% NEGATIVE 82% POSITIVE	76%	78%	82%	47
PRODUCTS WITH INSUFFICIENT DATA								
--	Deltek Maconomy	7.9/10	+88	3% NEGATIVE 91% POSITIVE	72%	77%	79%	19

Category Overview

This page provides a high level summary of product performance within the Enterprise Resource Planning - Midmarket category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
PRODUCTS WITH INSUFFICIENT DATA								
--	Infor LN	7.9/10	+79	3% NEGATIVE 82% POSITIVE	77%	76%	86%	17
--	Aptean ERP	8.1/10	+75	6% NEGATIVE 81% POSITIVE	85%	84%	80%	16
--	Infor SyteLine	7.8/10	+76	3% NEGATIVE 79% POSITIVE	73%	79%	83%	12
--	Unanet ERP AE	8.4/10	+96	-- NEGATIVE 96% POSITIVE	77%	75%	89%	5

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
SAP Business One	85%	87%	86%	88%	84%	85%	84%	86%	83%	85%	85%	83%
Odoo	83%	87%	87%	85%	82%	82%	72%	88%	78%	86%	86%	85%
Sage Intacct	83%	80%	84%	82%	81%	83%	89%	83%	81%	84%	80%	84%
Acumatica Cloud ERP	83%	85%	83%	83%	82%	83%	82%	85%	86%	79%	80%	84%
Tyler Technologies Enterprise ERP	82%	87%	81%	87%	80%	83%	79%	81%	85%	81%	79%	82%
Rootstock Cloud ERP	80%	77%	82%	81%	79%	80%	83%	83%	81%	75%	85%	80%
Oracle NetSuite ERP	80%	81%	79%	82%	79%	81%	80%	81%	80%	79%	78%	78%
Certinia ERP Cloud	77%	77%	81%	80%	78%	77%	72%	83%	75%	77%	75%	76%
SAP S/4HANA Cloud	77%	78%	79%	79%	84%	76%	75%	72%	81%	75%	74%	72%
SYSPRO ERP	76%	76%	78%	74%	76%	70%	78%	73%	75%	76%	82%	81%
CATEGORY AVERAGE	76%	77%	78%	77%	76%	75%	75%	77%	77%	75%	75%	76%

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Sage X3	75%	77%	79%	77%	74%	77%	69%	74%	75%	74%	71%	76%
SAP Business ByDesign	75%	78%	77%	72%	69%	72%	72%	73%	86%	78%	70%	77%
IFS Enterprise Resource Planning	73%	72%	74%	74%	73%	78%	76%	71%	71%	72%	71%	75%
BST10	73%	72%	75%	71%	71%	70%	85%	71%	80%	52%	75%	74%
Epicor Kinetic	72%	74%	76%	70%	72%	73%	67%	71%	71%	78%	67%	72%
Unit4 ERP	71%	73%	75%	70%	66%	68%	68%	74%	73%	76%	70%	72%
Infor M3	70%	71%	74%	78%	76%	67%	58%	78%	72%	68%	71%	60%
Deltek Vantagepoint	70%	75%	71%	72%	68%	64%	71%	70%	74%	66%	63%	74%
Deltek Costpoint	61%	64%	64%	62%	61%	59%	60%	59%	59%	59%	62%	64%
CATEGORY AVERAGE	76%	77%	78%	77%	76%	75%	75%	77%	77%	75%	75%	76%

PRODUCTS WITH INSUFFICIENT DATA												
Deltek Maconomy	72%	80%	68%	69%	80%	68%	73%	73%	73%	76%	67%	66%

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
CATEGORY AVERAGE	76%	77%	78%	77%	76%	75%	75%	77%	77%	75%	75%	76%

PRODUCTS WITH INSUFFICIENT DATA												
Infor LN	77%	80%	83%	79%	74%	70%	76%	78%	80%	83%	71%	73%
Aptean ERP	85%	84%	83%	87%	81%	90%	83%	81%	90%	88%	81%	89%
Infor SyteLine	74%	74%	76%	79%	70%	75%	81%	68%	78%	71%	72%	69%
Unanet ERP AE	77%	80%	80%	73%	78%	70%	85%	80%	73%	68%	80%	80%

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Enterprise Resource Planning - Midmarket software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

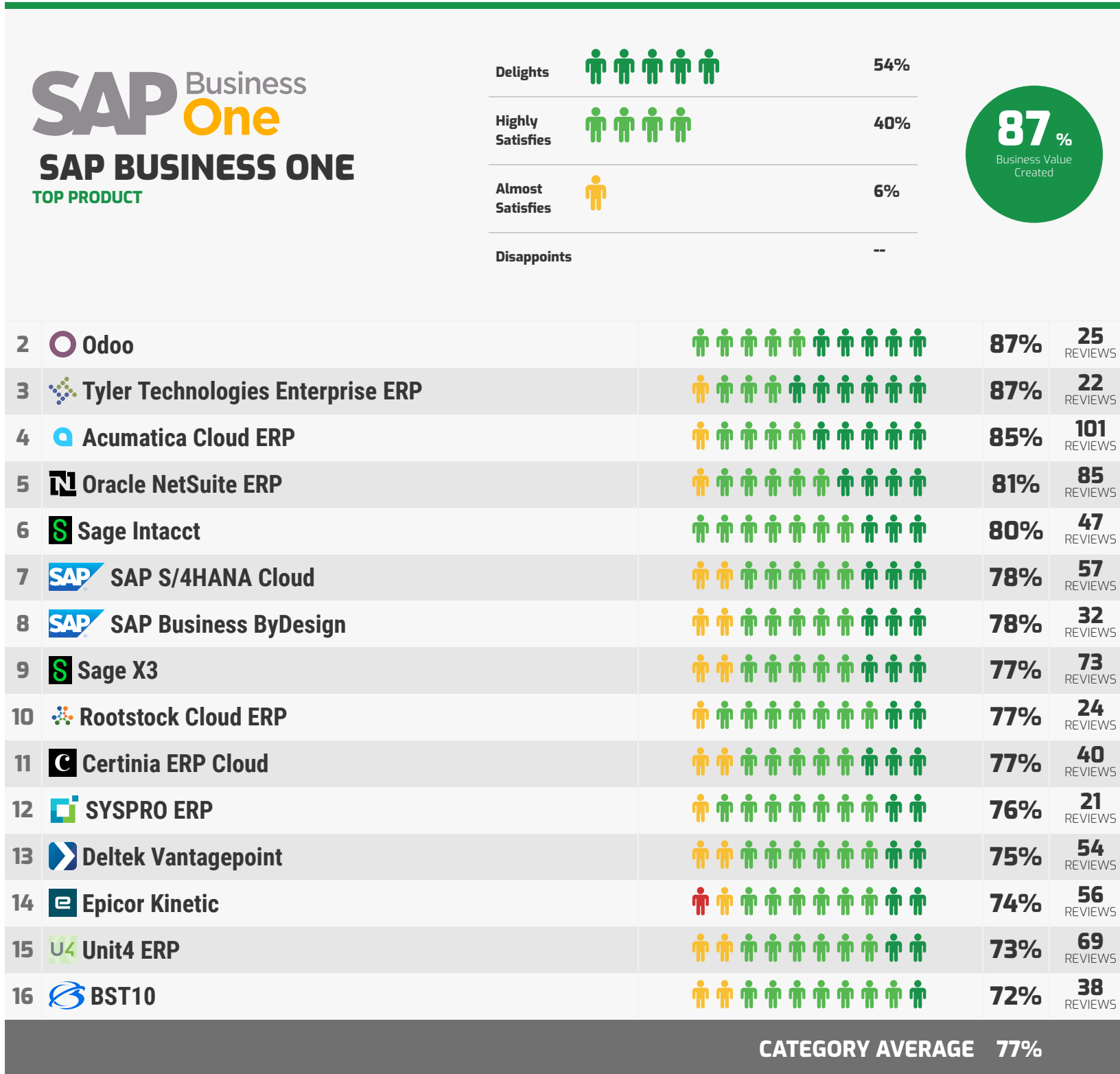
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.



17	IFS Enterprise Resource Planning	72%	49 REVIEWS
18	Infor M3	71%	22 REVIEWS
19	Deltek Costpoint	64%	29 REVIEWS
CATEGORY AVERAGE		77%	

PRODUCTS WITH INSUFFICIENT DATA

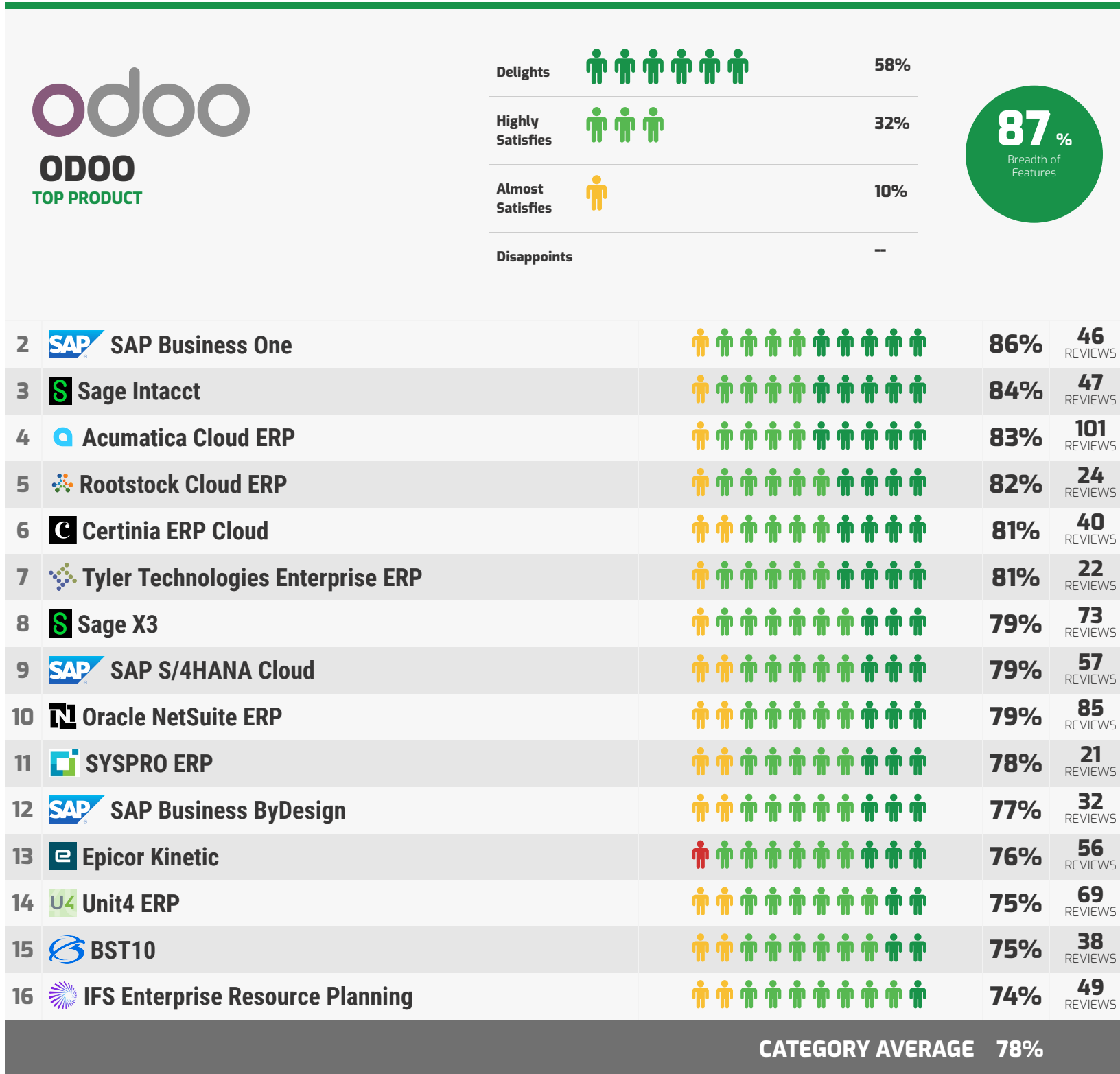
--	Deltek Maconomy	80%	19 REVIEWS
--	Infor LN	80%	17 REVIEWS
--	Aptean ERP	84%	16 REVIEWS
--	Infor SyteLine	74%	12 REVIEWS
--	Unanet ERP AE	80%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.



17	Infor M3	74%	22
18	Deltek Vantagepoint	71%	54
19	Deltek Costpoint	64%	29
CATEGORY AVERAGE		78%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy	68%	19
--	Infor LN	83%	17
--	Aptean ERP	83%	16
--	Infor SyteLine	76%	12
--	Unanet ERP AE	80%	5

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

SAP Business One SAP BUSINESS ONE TOP PRODUCT		Delights	Highly Satisfies	Almost Satisfies	Disappoints	88% Quality of Features
		59%	36%	5%	--	
2	Tyler Technologies Enterprise ERP					87% 22 REVIEWS
3	Odoo					85% 25 REVIEWS
4	Acumatica Cloud ERP					83% 101 REVIEWS
5	Oracle NetSuite ERP					82% 85 REVIEWS
6	Sage Intacct					82% 47 REVIEWS
7	Rootstock Cloud ERP					81% 24 REVIEWS
8	Certinia ERP Cloud					80% 40 REVIEWS
9	SAP S/4HANA Cloud					79% 57 REVIEWS
10	Infor M3					78% 22 REVIEWS
11	Sage X3					77% 73 REVIEWS
12	IFS Enterprise Resource Planning					74% 49 REVIEWS
13	SYSPRO ERP					74% 21 REVIEWS
14	SAP Business ByDesign					72% 32 REVIEWS
15	Deltek Vantagepoint					72% 54 REVIEWS
16	BST10					71% 38 REVIEWS
17	Epicor Kinetic					70% 56 REVIEWS
CATEGORY AVERAGE						77%

18	Unit4 ERP		70%	69 REVIEWS
19	Deltek Costpoint		62%	29 REVIEWS
CATEGORY AVERAGE			77%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		69%	19 REVIEWS
--	Infor LN		79%	17 REVIEWS
--	Aptean ERP		87%	16 REVIEWS
--	Infor SyteLine		79%	12 REVIEWS
--	Unanet ERP AE		73%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

SAP Business One SAP BUSINESS ONE TOP PRODUCT		Delights	Highly Satisfies	Almost Satisfies	Disappoints	84% Product Strategy and Rate of Improvement
		5 icons	4 icons	1 icon	0 icons	
2	SAP S/4HANA Cloud	10 icons	0 icons	0 icons	0 icons	84% 57 REVIEWS
3	Odoo	10 icons	0 icons	0 icons	0 icons	82% 25 REVIEWS
4	Acumatica Cloud ERP	10 icons	0 icons	0 icons	0 icons	82% 101 REVIEWS
5	Sage Intacct	10 icons	0 icons	0 icons	0 icons	81% 47 REVIEWS
6	Tyler Technologies Enterprise ERP	10 icons	0 icons	0 icons	0 icons	80% 22 REVIEWS
7	Oracle NetSuite ERP	10 icons	0 icons	0 icons	0 icons	79% 85 REVIEWS
8	Rootstock Cloud ERP	10 icons	0 icons	0 icons	0 icons	79% 24 REVIEWS
9	Certinia ERP Cloud	10 icons	0 icons	0 icons	0 icons	78% 40 REVIEWS
10	SYSPRO ERP	10 icons	0 icons	0 icons	0 icons	76% 21 REVIEWS
11	Infor M3	10 icons	0 icons	0 icons	0 icons	76% 22 REVIEWS
12	Sage X3	10 icons	0 icons	0 icons	0 icons	74% 73 REVIEWS
13	IFS Enterprise Resource Planning	10 icons	0 icons	0 icons	0 icons	73% 49 REVIEWS
14	Epicor Kinetic	9 icons	1 icon	0 icons	0 icons	72% 56 REVIEWS
15	BST10	10 icons	0 icons	0 icons	0 icons	71% 38 REVIEWS
16	SAP Business ByDesign	9 icons	1 icon	0 icons	0 icons	69% 32 REVIEWS
CATEGORY AVERAGE						76%

17	Deltek Vantagepoint	10 icons	0 icons	0 icons	0 icons	68% 54 REVIEWS
18	Unit4 ERP	9 icons	1 icon	0 icons	0 icons	66% 69 REVIEWS
19	Deltek Costpoint	9 icons	1 icon	0 icons	0 icons	61% 29 REVIEWS
CATEGORY AVERAGE						76%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy	10 icons	0 icons	0 icons	0 icons	80% 19 REVIEWS
--	Infor LN	10 icons	0 icons	0 icons	0 icons	74% 17 REVIEWS
--	Aptean ERP	10 icons	0 icons	0 icons	0 icons	81% 16 REVIEWS
--	Infor SyteLine	10 icons	0 icons	0 icons	0 icons	70% 12 REVIEWS
--	Unanet ERP AE	10 icons	0 icons	0 icons	0 icons	78% 5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

SAP Business One SAP BUSINESS ONE TOP PRODUCT		Delights	Highly Satisfies	Almost Satisfies	Disappoints	85% Usability And Intuitiveness
		52%	36%	12%	--	
2	Tyler Technologies Enterprise ERP	83%		22	22	REVIEWS
3	Acumatica Cloud ERP	83%		101	101	REVIEWS
4	Sage Intacct	83%		47	47	REVIEWS
5	Odoo	82%		25	25	REVIEWS
6	Oracle NetSuite ERP	81%		85	85	REVIEWS
7	Rootstock Cloud ERP	80%		24	24	REVIEWS
8	IFS Enterprise Resource Planning	78%		49	49	REVIEWS
9	Certinia ERP Cloud	77%		40	40	REVIEWS
10	Sage X3	77%		73	73	REVIEWS
11	SAP S/4HANA Cloud	76%		57	57	REVIEWS
12	Epicor Kinetic	73%		56	56	REVIEWS
13	SAP Business ByDesign	72%		32	32	REVIEWS
14	BST10	70%		38	38	REVIEWS
15	SYSPRO ERP	70%		21	21	REVIEWS
16	Unit4 ERP	68%		69	69	REVIEWS
CATEGORY AVERAGE						75%

17	Infor M3	67%	22	22	REVIEWS
18	Deltek Vantagepoint	64%	54	54	REVIEWS
19	Deltek Costpoint	59%	29	29	REVIEWS
CATEGORY AVERAGE					75%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy	68%	19	19	REVIEWS
--	Infor LN	70%	17	17	REVIEWS
--	Aptean ERP	90%	16	16	REVIEWS
--	Infor SyteLine	75%	12	12	REVIEWS
--	Unanet ERP AE	70%	5	5	REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.

		Delights 56%	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center;"> 89% Vendor Support </div>
		Highly Satisfies 42%	
		Almost Satisfies 2%	
		Disappoints --	
2	BST10		85% 38 REVIEWS
3	SAP Business One		84% 46 REVIEWS
4	Rootstock Cloud ERP		83% 24 REVIEWS
5	Acumatica Cloud ERP		82% 101 REVIEWS
6	Oracle NetSuite ERP		80% 85 REVIEWS
7	Tyler Technologies Enterprise ERP		79% 22 REVIEWS
8	SYSPRO ERP		78% 21 REVIEWS
9	IFS Enterprise Resource Planning		76% 49 REVIEWS
10	SAP S/4HANA Cloud		75% 57 REVIEWS
11	Certinia ERP Cloud		72% 40 REVIEWS
12	Odoo		72% 25 REVIEWS
13	SAP Business ByDesign		72% 32 REVIEWS
14	Deltek Vantagepoint		71% 54 REVIEWS
15	Sage X3		69% 73 REVIEWS
16	Unit4 ERP		68% 69 REVIEWS
17	Epicor Kinetic		67% 56 REVIEWS
CATEGORY AVERAGE			75%

18	Deltek Costpoint		60% 29 REVIEWS
19	Infor M3		58% 22 REVIEWS
CATEGORY AVERAGE			75%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		73% 19 REVIEWS
--	Infor LN		76% 17 REVIEWS
--	Aptean ERP		83% 16 REVIEWS
--	Infor SyteLine		81% 12 REVIEWS
--	Unanet ERP AE		85% 5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

<p>ODOO TOP PRODUCT</p>		<p>Delights 63%</p> <p>Highly Satisfies 23%</p> <p>Almost Satisfies 13%</p> <p>Disappoints --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> 88 % Ease of Data Integration </div>
2	SAP Business One		86% 46 REVIEWS
3	Acumatica Cloud ERP		85% 101 REVIEWS
4	Sage Intacct		83% 47 REVIEWS
5	Certinia ERP Cloud		83% 40 REVIEWS
6	Rootstock Cloud ERP		83% 24 REVIEWS
7	Tyler Technologies Enterprise ERP		81% 22 REVIEWS
8	Oracle NetSuite ERP		81% 85 REVIEWS
9	Infor M3		78% 22 REVIEWS
10	Unit4 ERP		74% 69 REVIEWS
11	Sage X3		74% 73 REVIEWS
12	SAP Business ByDesign		73% 32 REVIEWS
13	SYSPRO ERP		73% 21 REVIEWS
14	SAP S/4HANA Cloud		72% 57 REVIEWS
15	IFS Enterprise Resource Planning		71% 49 REVIEWS
16	Epicor Kinetic		71% 56 REVIEWS
17	BST10		71% 38 REVIEWS
CATEGORY AVERAGE			77%

18	Deltek Vantagepoint		70% 54 REVIEWS
19	Deltek Costpoint		59% 29 REVIEWS
CATEGORY AVERAGE			77%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		73% 19 REVIEWS
--	Infor LN		78% 17 REVIEWS
--	Aptean ERP		81% 16 REVIEWS
--	Infor SyteLine		68% 12 REVIEWS
--	Unanet ERP AE		80% 5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

SAP® Business ByDesign™ SAP BUSINESS BYDESIGN TOP PRODUCT		Delights	56%	86% Ease of Administration
		Highly Satisfies	31%	
		Almost Satisfies	14%	
		Disappoints	--	

2	Acumatica Cloud ERP		86%	101 REVIEWS
3	Tyler Technologies Enterprise ERP		85%	22 REVIEWS
4	SAP Business One		83%	46 REVIEWS
5	Sage Intacct		81%	47 REVIEWS
6	SAP S/4HANA Cloud		81%	57 REVIEWS
7	Rootstock Cloud ERP		81%	24 REVIEWS
8	BST10		80%	38 REVIEWS
9	Oracle NetSuite ERP		80%	85 REVIEWS
10	Odoo		78%	25 REVIEWS
11	Sage X3		75%	73 REVIEWS
12	SYSPRO ERP		75%	21 REVIEWS
13	Certinia ERP Cloud		75%	40 REVIEWS
14	Deltek Vantagepoint		74%	54 REVIEWS
15	Unit4 ERP		73%	69 REVIEWS
16	Infor M3		72%	22 REVIEWS
17	Epicor Kinetic		71%	56 REVIEWS
CATEGORY AVERAGE			77%	

18	IFS Enterprise Resource Planning		71%	49 REVIEWS
19	Deltek Costpoint		59%	29 REVIEWS
CATEGORY AVERAGE			77%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		73%	19 REVIEWS
--	Infor LN		80%	17 REVIEWS
--	Aptean ERP		90%	16 REVIEWS
--	Infor SyteLine		78%	12 REVIEWS
--	Unanet ERP AE		73%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

<p>ODOO TOP PRODUCT</p>		<p>Delights 64%</p> <p>Highly Satisfies 25%</p> <p>Almost Satisfies 6%</p> <p>Disappoints 5%</p>	<p>86% Ease of Customization</p>
2	SAP Business One		85% 46 REVIEWS
3	Sage Intacct		84% 47 REVIEWS
4	Tyler Technologies Enterprise ERP		81% 22 REVIEWS
5	Acumatica Cloud ERP		79% 101 REVIEWS
6	Oracle NetSuite ERP		79% 85 REVIEWS
7	Epicor Kinetic		78% 56 REVIEWS
8	SAP Business ByDesign		78% 32 REVIEWS
9	Certinia ERP Cloud		77% 40 REVIEWS
10	SYSPRO ERP		76% 21 REVIEWS
11	Unit4 ERP		76% 69 REVIEWS
12	SAP S/4HANA Cloud		75% 57 REVIEWS
13	Rootstock Cloud ERP		75% 24 REVIEWS
14	Sage X3		74% 73 REVIEWS
15	IFS Enterprise Resource Planning		72% 49 REVIEWS
16	Infor M3		68% 22 REVIEWS
CATEGORY AVERAGE			75%

17	Deltek Vantagepoint		66% 54 REVIEWS
18	Deltek Costpoint		59% 29 REVIEWS
19	BST10		52% 38 REVIEWS
CATEGORY AVERAGE			75%

PRODUCTS WITH INSUFFICIENT DATA



















--	Deltek Maconomy		76% 19 REVIEWS
--	Infor LN		83% 17 REVIEWS
--	Aptean ERP		88% 16 REVIEWS
--	Infor SyteLine		71% 12 REVIEWS
--	Unanet ERP AE		68% 5 REVIEWS




Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.






Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

ODOO		Delights 		55%
		Highly Satisfies 		37%
		Almost Satisfies		5%
		Disappoints		3%
				
2	Rootstock Cloud ERP		85%	24 REVIEWS
3	SAP Business One		85%	46 REVIEWS
4	SYSPRO ERP		82%	21 REVIEWS
5	Acumatica Cloud ERP		80%	101 REVIEWS
6	Sage Intacct		80%	47 REVIEWS
7	Tyler Technologies Enterprise ERP		79%	22 REVIEWS
8	Oracle NetSuite ERP		78%	85 REVIEWS
9	Certinia ERP Cloud		75%	40 REVIEWS
10	BST10		75%	38 REVIEWS
11	SAP S/4HANA Cloud		74%	57 REVIEWS
12	IFS Enterprise Resource Planning		71%	49 REVIEWS
13	Sage X3		71%	73 REVIEWS
14	Infor M3		71%	22 REVIEWS
15	SAP Business ByDesign		70%	32 REVIEWS
16	Unit4 ERP		70%	69 REVIEWS
CATEGORY AVERAGE				75%

17	Epicor Kinetic		67%	56 REVIEWS
18	Deltek Vantagepoint		63%	54 REVIEWS
19	Deltek Costpoint		62%	29 REVIEWS
CATEGORY AVERAGE				75%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		67%	19 REVIEWS
--	Infor LN		71%	17 REVIEWS
--	Aptean ERP		81%	16 REVIEWS
--	Infor SyteLine		72%	12 REVIEWS
--	Unanet ERP AE		80%	5 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

<p>ODOO TOP PRODUCT</p>		<p>Delights 55%</p> <p>Highly Satisfies 29%</p> <p>Almost Satisfies 16%</p> <p>Disappoints --</p>	<p>85% Ease of Implementation</p>
2	Sage Intacct		84% 47 REVIEWS
3	Acumatica Cloud ERP		84% 101 REVIEWS
4	SAP Business One		83% 46 REVIEWS
5	Tyler Technologies Enterprise ERP		82% 22 REVIEWS
6	SYSPRO ERP		81% 21 REVIEWS
7	Rootstock Cloud ERP		80% 24 REVIEWS
8	Oracle NetSuite ERP		78% 85 REVIEWS
9	SAP Business ByDesign		77% 32 REVIEWS
10	Certinia ERP Cloud		76% 40 REVIEWS
11	Sage X3		76% 73 REVIEWS
12	IFS Enterprise Resource Planning		75% 49 REVIEWS
13	BST10		74% 38 REVIEWS
14	Deltek Vantagepoint		74% 54 REVIEWS
15	Unit4 ERP		72% 69 REVIEWS
16	SAP S/4HANA Cloud		72% 57 REVIEWS
17	Epicor Kinetic		72% 56 REVIEWS
		CATEGORY AVERAGE	76%

18	Deltek Costpoint		64%	29 REVIEWS
19	Infor M3		60%	22 REVIEWS
		CATEGORY AVERAGE	76%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		66%	19 REVIEWS
--	Infor LN		73%	17 REVIEWS
--	Aptean ERP		89%	16 REVIEWS
--	Infor SyteLine		69%	12 REVIEWS
--	Unanet ERP AE		80%	5 REVIEWS

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCOUNTING AND FINANCIAL MANAGEMENT	ANALYTICS AND REPORTING	BI AND PERFORMANCE MANAGEMENT	INDUSTRY SPECIFIC CAPABILITIES	PROCUREMENT MANAGEMENT	
SAP Business One	87%	89%	89%	87%	85%	88%	
Odoo	85%	84%	84%	83%	87%	88%	
Acumatica Cloud ERP	83%	85%	82%	84%	80%	85%	
Sage Intacct	83%	83%	84%	81%	85%	83%	
Tyler Technologies Enterprise ERP	83%	83%	83%	79%	83%	86%	
Oracle NetSuite ERP	81%	81%	81%	79%	82%	79%	
Certinia ERP Cloud	80%	83%	83%	77%	80%	78%	
Rootstock Cloud ERP	80%	79%	83%	77%	80%	79%	
SYSPRO ERP	79%	79%	77%	78%	79%	84%	
SAP S/4HANA Cloud	79%	86%	78%	77%	76%	80%	
CATEGORY AVERAGE	78%	81%	78%	75%	78%	78%	

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCOUNTING AND FINANCIAL MANAGEMENT	ANALYTICS AND REPORTING	BI AND PERFORMANCE MANAGEMENT	INDUSTRY SPECIFIC CAPABILITIES	PROCUREMENT MANAGEMENT	
Infor M3	78%	86%	81%	69%	82%	73%	
Sage X3	78%	82%	78%	74%	81%	75%	
Unit4 ERP	74%	81%	73%	70%	73%	72%	
Epicor Kinetic	73%	78%	67%	69%	75%	78%	
Deltek Vantagepoint	73%	75%	73%	71%	73%	74%	
SAP Business ByDesign	72%	80%	75%	64%	64%	76%	
BST10	72%	80%	69%	69%	79%	60%	
IFS Enterprise Resource Planning	72%	68%	73%	73%	73%	71%	
Deltek Costpoint	65%	75%	59%	64%	65%	61%	
CATEGORY AVERAGE	78%	81%	78%	75%	78%	78%	
PRODUCTS WITH INSUFFICIENT DATA							
Deltek Maconomy	77%	73%	78%	76%	77%	81%	

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCOUNTING AND FINANCIAL MANAGEMENT	ANALYTICS AND REPORTING	BI AND PERFORMANCE MANAGEMENT	INDUSTRY SPECIFIC CAPABILITIES	PROCUREMENT MANAGEMENT	
CATEGORY AVERAGE	78%	81%	78%	75%	78%	78%	
PRODUCTS WITH INSUFFICIENT DATA							
Infor LN	76%	71%	79%	69%	80%	83%	
Aptean ERP	84%	90%	85%	85%	80%	79%	
Infor SyteLine	79%	84%	69%	77%	77%	90%	
Unanet ERP AE	75%	75%	73%	72%	80%	77%	

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT
SAP Business One	87%	82%	84%	86%	87%	86%	89%
Odoo	85%	80%	82%	86%	80%	83%	84%
Acumatica Cloud ERP	83%	86%	84%	83%	82%	83%	85%
Sage Intacct	83%	83%	--	--	81%	--	88%
Tyler Technologies Enterprise ERP	83%	--	86%	78%	83%	87%	87%
Oracle NetSuite ERP	81%	80%	81%	79%	79%	80%	80%
Certinia ERP Cloud	80%	80%	84%	83%	83%	80%	81%
Rootstock Cloud ERP	80%	77%	76%	78%	81%	77%	81%
SYSPRO ERP	79%	74%	72%	77%	81%	81%	89%
SAP S/4HANA Cloud	79%	77%	77%	81%	76%	76%	84%
CATEGORY AVERAGE	78%	76%	77%	76%	78%	78%	80%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT
Infor M3	78%	63%	67%	66%	65%	68%	83%
Sage X3	78%	75%	73%	76%	80%	80%	85%
Unit4 ERP	74%	75%	75%	69%	69%	75%	60%
Epicor Kinetic	73%	72%	78%	73%	80%	69%	78%
Deltek Vantagepoint	73%	63%	66%	66%	72%	71%	67%
SAP Business ByDesign	72%	72%	81%	68%	82%	75%	80%
BST10	72%	--	--	--	77%	--	--
IFS Enterprise Resource Planning	72%	82%	70%	73%	74%	74%	72%
Deltek Costpoint	65%	67%	74%	67%	72%	72%	68%
CATEGORY AVERAGE	78%	76%	77%	76%	78%	78%	80%

PRODUCTS WITH INSUFFICIENT DATA	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT
Deltek Maconomy	77%	82%	69%	74%	81%	82%	78%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CUSTOMER RELATIONSHIP MANAGEMENT	GOVERNANCE RISK AND COMPLIANCE	HUMAN CAPITAL MANAGEMENT	JOB AND PROJECT MANAGEMENT	SERVICE MANAGEMENT	SUPPLY CHAIN MANAGEMENT	
CATEGORY AVERAGE	78%	76%	77%	76%	78%	78%	80%	
PRODUCTS WITH INSUFFICIENT DATA								
Infor LN	76%	73%	73%	70%	65%	79%	80%	
Aptean ERP	84%	77%	84%	89%	87%	83%	79%	
Infor SyteLine	79%	76%	62%	77%	85%	77%	84%	
Unanet ERP AE	75%	85%	80%	70%	77%	77%	75%	

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Enterprise Resource Planning - Midmarket software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Accounting and Financial Management

Includes accounting and finance functions such as general ledger, accounts payable, and accounts receivable.

Analytics and Reporting

Includes historical & real-time dashboard visualizations, detailed & summary reporting and easy data extraction for data analysis.

Standard Features

Customer Relationship Management

Includes sales order management functions such as quotes, contract, marketing, and automation.

Governance Risk and Compliance

Includes governance, risk management, compliance, security management, controls and audit.

Human Capital Management

Includes employee management functions such as recruiting, payroll, development and performance management.

BI and Performance Management

Includes all aspects of reporting and BI analytics, as well as planning and optimization.

Industry Specific Capabilities

Includes all unmentioned industry specific modules and capabilities related to the primary industry of your company.

Procurement Management

Includes purchasing and procurement management, as well as supplier management and optimization.

Job and Project Management

Includes all aspects of project planning management, costing and billing, resource management and controls, and product data management.

Service Management

Includes all aspects of service management, service orders, requests, field service and contracts.

Supply Chain Management

Includes all aspects of logistics, distribution, and inventory management, as well as warehouse and shipping, order promising, and asset management.

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Accounting and Financial Management

Mandatory Feature

Includes accounting and finance functions such as general ledger, accounts payable, and accounts receivable.

<p>SAP BUSINESS ONE TOP PRODUCT</p>		<p>Delights 59%</p> <p>Highly Satisfies 37%</p> <p>Almost Satisfies -- 4%</p> <p>Disappoints -- --</p>	<p>89% Accounting and Financial Management</p>
2	Infor M3		86% 22 REVIEWS
3	SAP S/4HANA Cloud		86% 57 REVIEWS
4	Acumatica Cloud ERP		85% 101 REVIEWS
5	Odoo		84% 25 REVIEWS
6	Tyler Technologies Enterprise ERP		83% 22 REVIEWS
7	Certinia ERP Cloud		83% 40 REVIEWS
8	Sage Intacct		83% 47 REVIEWS
9	Sage X3		82% 73 REVIEWS
10	Oracle NetSuite ERP		81% 85 REVIEWS
11	Unit4 ERP		81% 69 REVIEWS
12	BST10		80% 38 REVIEWS
13	SAP Business ByDesign		80% 32 REVIEWS
14	Rootstock Cloud ERP		79% 24 REVIEWS
15	SYSPRO ERP		79% 21 REVIEWS
16	Epicor Kinetic		78% 56 REVIEWS
CATEGORY AVERAGE			81%

17	Deltek Vantagepoint		75% 54 REVIEWS
18	Deltek Costpoint		75% 29 REVIEWS
19	IFS Enterprise Resource Planning		68% 49 REVIEWS
CATEGORY AVERAGE			81%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		73% 19 REVIEWS
--	Infor LN		71% 17 REVIEWS
--	Aptean ERP		90% 16 REVIEWS
--	Infor SyteLine		84% 12 REVIEWS
--	Unanet ERP AE		75% 5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Analytics and Reporting

Mandatory Feature

Includes historical & real-time dashboard visualizations, detailed & summary reporting and easy data extraction for data analysis.

<p>SAP BUSINESS ONE TOP PRODUCT</p>		<p>Delights 58%</p> <p>Highly Satisfies 38%</p> <p>Almost Satisfies 4%</p> <p>Disappoints --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> <div style="text-align: center;"> <p>89%</p> <p>Analytics and Reporting</p> </div> </div>
2	Odoo		84% 25 REVIEWS
3	Sage Intacct		84% 47 REVIEWS
4	Rootstock Cloud ERP		83% 24 REVIEWS
5	Tyler Technologies Enterprise ERP		83% 22 REVIEWS
6	Certinia ERP Cloud		83% 40 REVIEWS
7	Acumatica Cloud ERP		82% 101 REVIEWS
8	Infor M3		81% 22 REVIEWS
9	Oracle NetSuite ERP		81% 85 REVIEWS
10	Sage X3		78% 73 REVIEWS
11	SAP S/4HANA Cloud		78% 57 REVIEWS
12	SYSPRO ERP		77% 21 REVIEWS
13	SAP Business ByDesign		75% 32 REVIEWS
14	Deltek Vantagepoint		73% 54 REVIEWS
15	IFS Enterprise Resource Planning		73% 49 REVIEWS
16	Unit4 ERP		73% 69 REVIEWS
17	BST10		69% 38 REVIEWS
CATEGORY AVERAGE			78%

18	Epicor Kinetic		67%	56 REVIEWS
19	Deltek Costpoint		59%	29 REVIEWS
CATEGORY AVERAGE			78%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		78%	19 REVIEWS
--	Infor LN		79%	17 REVIEWS
--	Aptean ERP		85%	16 REVIEWS
--	Infor SyteLine		69%	12 REVIEWS
--	Unanet ERP AE		73%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

BI and Performance Management

Mandatory Feature

Includes all aspects of reporting and BI analytics, as well as planning and optimization.

<p>SAP BUSINESS ONE TOP PRODUCT</p>		<p>Delights 53%</p> <p>Highly Satisfies 43%</p> <p>Almost Satisfies 4%</p> <p>Disappoints --</p>	<p>87% BI and Performance Management</p>
2	Acumatica Cloud ERP		84% 101 REVIEWS
3	Odoo		83% 25 REVIEWS
4	Sage Intacct		81% 47 REVIEWS
5	Tyler Technologies Enterprise ERP		79% 22 REVIEWS
6	Oracle NetSuite ERP		79% 85 REVIEWS
7	SYSPRO ERP		78% 21 REVIEWS
8	Certinia ERP Cloud		77% 40 REVIEWS
9	Rootstock Cloud ERP		77% 24 REVIEWS
10	SAP S/4HANA Cloud		77% 57 REVIEWS
11	Sage X3		74% 73 REVIEWS
12	IFS Enterprise Resource Planning		73% 49 REVIEWS
13	Deltek Vantagepoint		71% 54 REVIEWS
14	Unit4 ERP		70% 69 REVIEWS
15	Infor M3		69% 22 REVIEWS
16	Epicor Kinetic		69% 56 REVIEWS
17	BST10		69% 38 REVIEWS
CATEGORY AVERAGE			75%

18	Deltek Costpoint		64%	29 REVIEWS
19	SAP Business ByDesign		64%	32 REVIEWS
CATEGORY AVERAGE			75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		76%	19 REVIEWS
--	Infor LN		69%	17 REVIEWS
--	Aptean ERP		85%	16 REVIEWS
--	Infor SyteLine		77%	12 REVIEWS
--	Unanet ERP AE		72%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Industry Specific Capabilities

Mandatory Feature

Includes all unmentioned industry specific modules and capabilities related to the primary industry of your company.

<p>ODOO TOP PRODUCT</p>		<p>Delights 61%</p> <p>Highly Satisfies 27%</p> <p>Almost Satisfies 12%</p> <p>Disappoints --</p>	<p>87% Industry Specific Capabilities</p>
2	SAP Business One		85% 46 REVIEWS
3	Sage Intacct		85% 47 REVIEWS
4	Tyler Technologies Enterprise ERP		83% 22 REVIEWS
5	Oracle NetSuite ERP		82% 85 REVIEWS
6	Infor M3		82% 22 REVIEWS
7	Sage X3		81% 73 REVIEWS
8	Acumatica Cloud ERP		80% 101 REVIEWS
9	Certinia ERP Cloud		80% 40 REVIEWS
10	Rootstock Cloud ERP		80% 24 REVIEWS
11	BST10		79% 38 REVIEWS
12	SYSPRO ERP		79% 21 REVIEWS
13	SAP S/4HANA Cloud		76% 57 REVIEWS
14	Epicor Kinetic		75% 56 REVIEWS
15	IFS Enterprise Resource Planning		73% 49 REVIEWS
16	Deltek Vantagepoint		73% 54 REVIEWS
17	Unit4 ERP		73% 69 REVIEWS
CATEGORY AVERAGE			78%

18	Deltek Costpoint		65%	29 REVIEWS
19	SAP Business ByDesign		64%	32 REVIEWS
CATEGORY AVERAGE			78%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		77%	19 REVIEWS
--	Infor LN		80%	17 REVIEWS
--	Aptean ERP		80%	16 REVIEWS
--	Infor SyteLine		77%	12 REVIEWS
--	Unanet ERP AE		80%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Procurement Management

Mandatory Feature

Includes purchasing and procurement management, as well as supplier management and optimization.

<p>ODOO TOP PRODUCT</p>		<p>Delights 72%</p> <p>Highly Satisfies 17%</p> <p>Almost Satisfies 6%</p> <p>Disappoints 5%</p>	<p>88% Procurement Management</p>
2	SAP Business One		88% 46 REVIEWS
3	Tyler Technologies Enterprise ERP		86% 22 REVIEWS
4	Acumatica Cloud ERP		85% 101 REVIEWS
5	SYSPRO ERP		84% 21 REVIEWS
6	Sage Intacct		83% 47 REVIEWS
7	SAP S/4HANA Cloud		80% 57 REVIEWS
8	Rootstock Cloud ERP		79% 24 REVIEWS
9	Oracle NetSuite ERP		79% 85 REVIEWS
10	Certinia ERP Cloud		78% 40 REVIEWS
11	Epicor Kinetic		78% 56 REVIEWS
12	SAP Business ByDesign		76% 32 REVIEWS
13	Sage X3		75% 73 REVIEWS
14	Deltek Vantagepoint		74% 54 REVIEWS
15	Infor M3		73% 22 REVIEWS
16	Unit4 ERP		72% 69 REVIEWS
17	IFS Enterprise Resource Planning		71% 49 REVIEWS
CATEGORY AVERAGE			78%

18	Deltek Costpoint		61% 29 REVIEWS
19	BST10		60% 38 REVIEWS
CATEGORY AVERAGE			78%

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		81% 19 REVIEWS
--	Infor LN		83% 17 REVIEWS
--	Aptean ERP		79% 16 REVIEWS
--	Infor SyteLine		90% 12 REVIEWS
--	Unanet ERP AE		77% 5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Customer Relationship Management

Standard Feature

Includes sales order management functions such as quotes, contract, marketing, and automation.

Acumatica		The Cloud ERP		ACUMATICA CLOUD ERP		TOP PRODUCT	
Delights		51%	86% Customer Relationship Management	Highly Satisfies		40%	
Almost Satisfies		8%					
Disappoints		--					

2			83%	47 REVIEWS
3			82%	46 REVIEWS
4			82%	49 REVIEWS
5			80%	85 REVIEWS
6			80%	25 REVIEWS
7			80%	40 REVIEWS
8			77%	57 REVIEWS
9			77%	24 REVIEWS
10			75%	73 REVIEWS
11			75%	69 REVIEWS
12			74%	21 REVIEWS
13			72%	32 REVIEWS
14			72%	56 REVIEWS
15			67%	29 REVIEWS
16			63%	54 REVIEWS
CATEGORY AVERAGE			76%	

17			63%	22 REVIEWS
CATEGORY AVERAGE			76%	
PRODUCTS WITH INSUFFICIENT DATA				
--			82%	19 REVIEWS
--			73%	17 REVIEWS
--			77%	16 REVIEWS
--			76%	12 REVIEWS
--			85%	5 REVIEWS

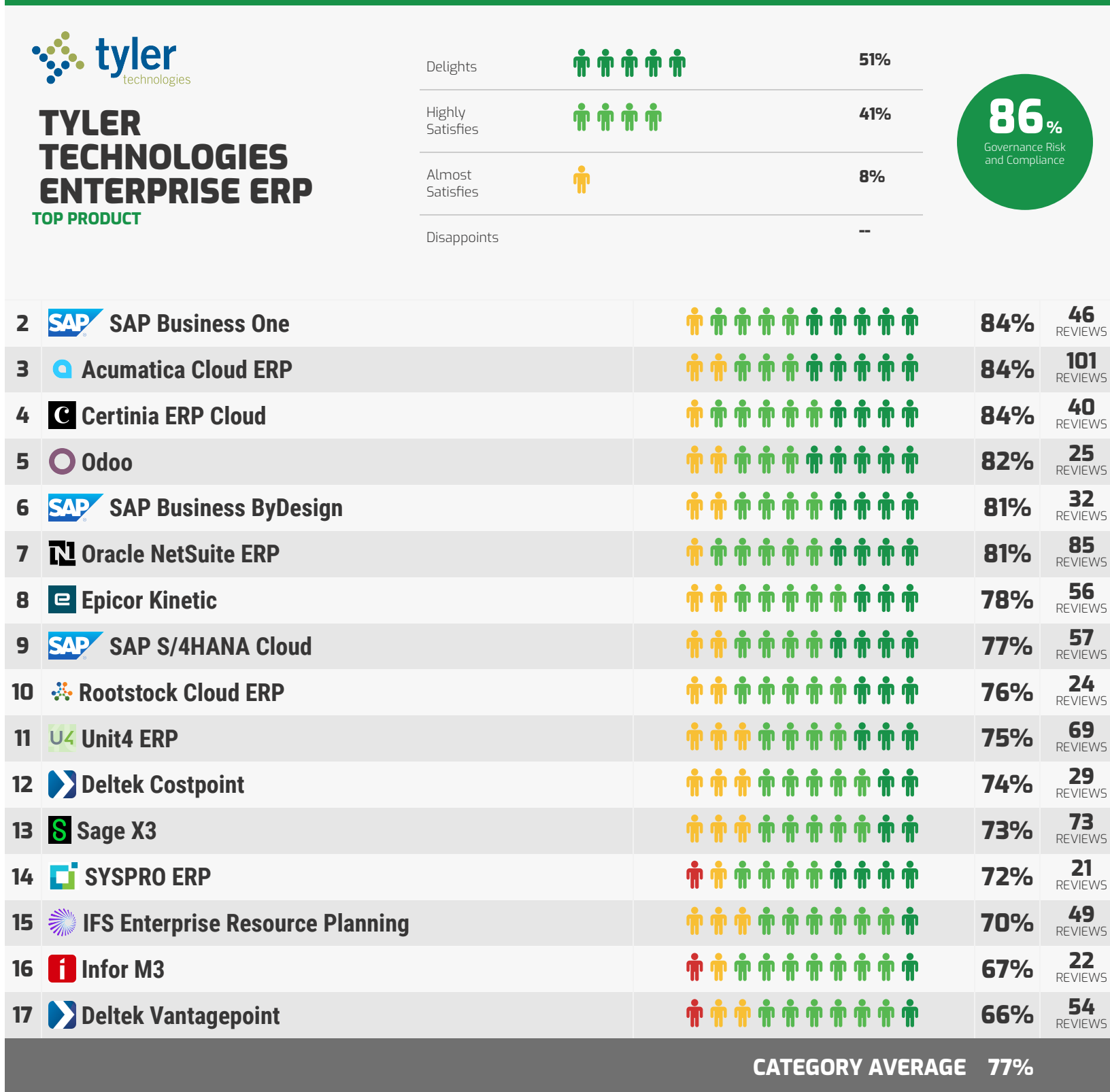
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Governance Risk and Compliance

Standard Feature

Includes governance, risk management, compliance, security management, controls and audit.



PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy	69%	19 REVIEWS
--	Infor LN	73%	17 REVIEWS
--	Aptean ERP	84%	16 REVIEWS
--	Infor SyteLine	62%	12 REVIEWS
--	Unanet ERP AE	80%	5 REVIEWS

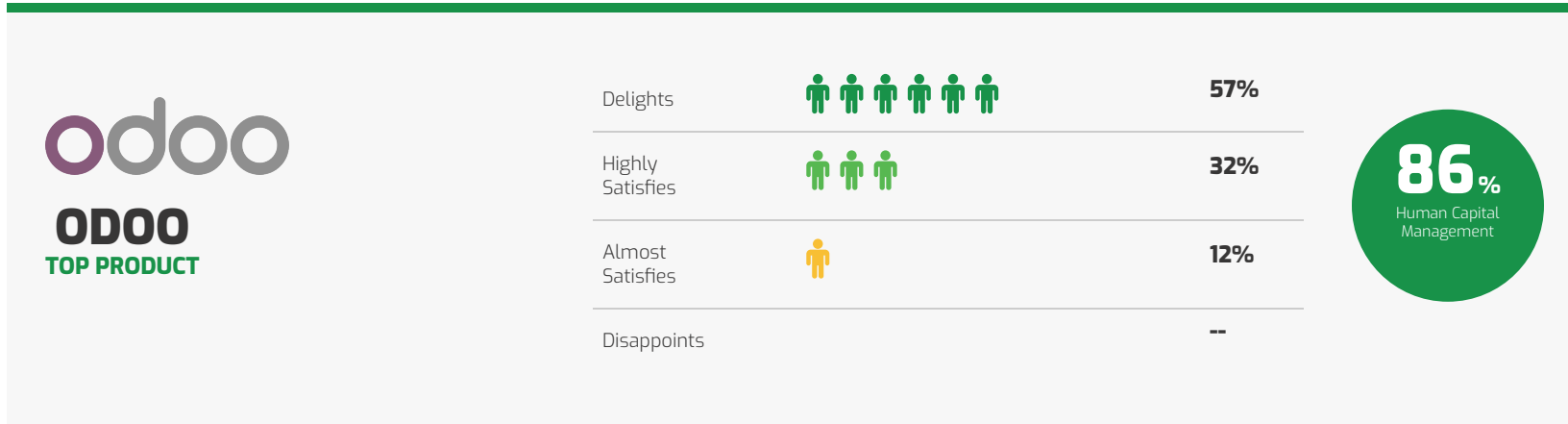
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Human Capital Management

Standard Feature

Includes employee management functions such as recruiting, payroll, development and performance management.



PRODUCTS WITH INSUFFICIENT DATA

--			74%	19 REVIEWS
--			70%	17 REVIEWS
--			89%	16 REVIEWS
--			77%	12 REVIEWS
--			70%	5 REVIEWS

2	SAP Business One		86%	46 REVIEWS
3			83%	101 REVIEWS
4			83%	40 REVIEWS
5	SAP S/4HANA Cloud		81%	57 REVIEWS
6			79%	85 REVIEWS
7			78%	24 REVIEWS
8			78%	22 REVIEWS
9			77%	21 REVIEWS
10			76%	73 REVIEWS
11			73%	49 REVIEWS
12			73%	56 REVIEWS
13			69%	69 REVIEWS
14	SAP Business ByDesign		68%	32 REVIEWS
15			67%	29 REVIEWS
16			66%	54 REVIEWS
17			66%	22 REVIEWS
CATEGORY AVERAGE			76%	

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Job and Project Management

Standard Feature

Includes all aspects of project planning management, costing and billing, resource management and controls, and product data management.

SAP Business One SAP BUSINESS ONE TOP PRODUCT		Delights 57%		87% Job and Project Management
		Highly Satisfies 32%		
		Almost Satisfies 11%		
		Disappoints --		
2	Tyler Technologies Enterprise ERP		83%	22 REVIEWS
3	Certinia ERP Cloud		83%	40 REVIEWS
4	Acumatica Cloud ERP		82%	101 REVIEWS
5	SAP Business ByDesign		82%	32 REVIEWS
6	Sage Intacct		81%	47 REVIEWS
7	Rootstock Cloud ERP		81%	24 REVIEWS
8	SYSPRO ERP		81%	21 REVIEWS
9	Sage X3		80%	73 REVIEWS
10	Odoo		80%	25 REVIEWS
11	Epicor Kinetic		80%	56 REVIEWS
12	Oracle NetSuite ERP		79%	85 REVIEWS
13	BST10		77%	38 REVIEWS
14	SAP S/4HANA Cloud		76%	57 REVIEWS
15	IFS Enterprise Resource Planning		74%	49 REVIEWS
16	Deltek Costpoint		72%	29 REVIEWS
17	Deltek Vantagepoint		72%	54 REVIEWS
CATEGORY AVERAGE			78%	

18	Unit4 ERP		69%	69 REVIEWS
19	Infor M3		65%	22 REVIEWS
CATEGORY AVERAGE			78%	

PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy		81%	19 REVIEWS
--	Infor LN		65%	17 REVIEWS
--	Aptean ERP		87%	16 REVIEWS
--	Infor SyteLine		85%	12 REVIEWS
--	Unanet ERP AE		77%	5 REVIEWS

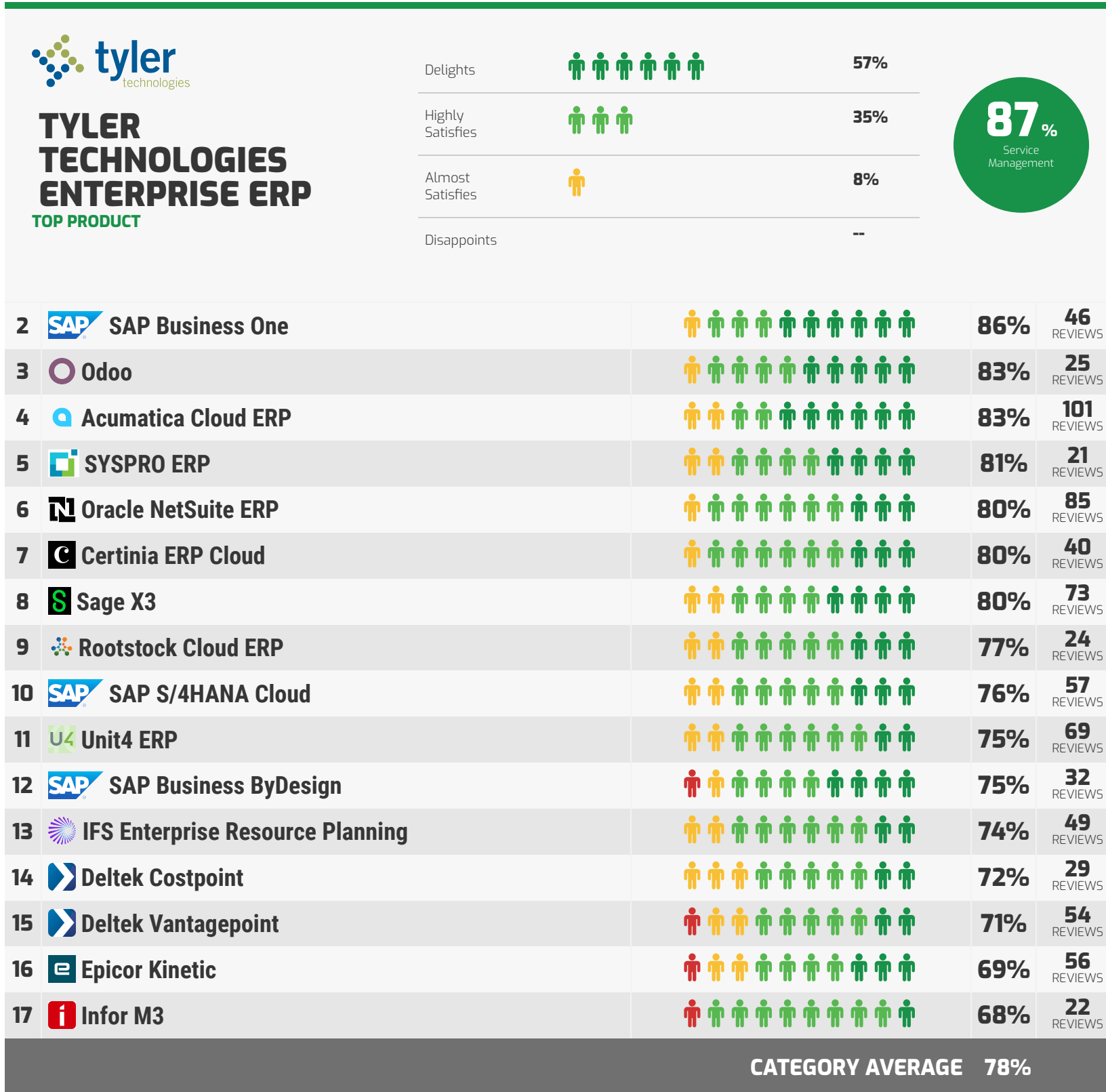
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Service Management

Standard Feature

Includes all aspects of service management, service orders, requests, field service and contracts.



PRODUCTS WITH INSUFFICIENT DATA

--	Deltek Maconomy	82%	19 REVIEWS
--	Infor LN	79%	17 REVIEWS
--	Aptean ERP	83%	16 REVIEWS
--	Infor SyteLine	77%	12 REVIEWS
--	Unanet ERP AE	77%	5 REVIEWS

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Supply Chain Management

Standard Feature

Includes all aspects of logistics, distribution, and inventory management, as well as warehouse and shipping, order promising, and asset management.

<p>SAP BUSINESS ONE TOP PRODUCT</p>		<p>Delights 60%</p> <p>Highly Satisfies 35%</p> <p>Almost Satisfies 4%</p> <p>Disappoints --</p>	<p>89% Supply Chain Management</p>
2	SYSPRO ERP		89% 21 REVIEWS
3	Sage Intacct		88% 47 REVIEWS
4	Tyler Technologies Enterprise ERP		87% 22 REVIEWS
5	Acumatica Cloud ERP		85% 101 REVIEWS
6	Sage X3		85% 73 REVIEWS
7	Odoo		84% 25 REVIEWS
8	SAP S/4HANA Cloud		84% 57 REVIEWS
9	Infor M3		83% 22 REVIEWS
10	Rootstock Cloud ERP		81% 24 REVIEWS
11	Certinia ERP Cloud		81% 40 REVIEWS
12	Oracle NetSuite ERP		80% 85 REVIEWS
13	SAP Business ByDesign		80% 32 REVIEWS
14	Epicor Kinetic		78% 56 REVIEWS
15	IFS Enterprise Resource Planning		72% 49 REVIEWS
16	Deltek Costpoint		68% 29 REVIEWS
17	Deltek Vantagepoint		67% 54 REVIEWS
CATEGORY AVERAGE		80%	

18	Unit4 ERP		60%	69 REVIEWS
CATEGORY AVERAGE		80%		
PRODUCTS WITH INSUFFICIENT DATA				
--	Deltek Maconomy		78%	19 REVIEWS
--	Infor LN		80%	17 REVIEWS
--	Aptean ERP		79%	16 REVIEWS
--	Infor SyteLine		84%	12 REVIEWS
--	Unanet ERP AE		75%	5 REVIEWS